



## WHITEWOOD

We are no longer using Synervoice; we have upgraded to use Voyent. Please update your information and email this form to [general@townofwhitewood.ca](mailto:general@townofwhitewood.ca) or drop off at the office. It is important you sign up to receive important alerts. Thank you for your cooperation

### VOYENT SIGN UP

Please check the boxes how you want to be notified; (more than one can be checked)

Email

Text

Voice Call

\_\_\_\_\_  
Email address

\_\_\_\_\_  
Cell number

\_\_\_\_\_  
Phone number

First Name \_\_\_\_\_

Last Name \_\_\_\_\_

Street Address \_\_\_\_\_

Can also download the app; information on back.



# VOYENT ALERT!



Town Office  
731 Lalonde Street • Box 129  
Whitewood, SK • S0G 5C0



Town Office: 306-735-2210  
Recreation: 306-735-4415  
Fax: 306-735-2262



Town: [general@townofwhitewood.ca](mailto:general@townofwhitewood.ca)  
Recreation: [recreation@townofwhitewood.ca](mailto:recreation@townofwhitewood.ca)  
Website: [www.townofwhitewood.ca](http://www.townofwhitewood.ca)

App registration troubleshooting guide:

Downloading the app:

1. Have them open the app store (Apple App Store or Google Play Store)
2. Search for Voyent Alert



3. Select download/install.
4. Once the app has downloaded, they will need to open the app and register.
5. Enter their address/town name/ or use the button "Use my current location".
6. When the map loads, they will get to see their location pin, they can tap on their pin and name it "Home, Work, School" whatever they would like for the relevant address."  
\*If the location pin is in the wrong place, have them tap on the pin, and drag it to the correct land location (Sometimes Google Maps has the wrong address in their system, as long as the location pin is in the correct land location they will receive their notifications.
7. Once the pin is in the correct place, & named correctly, tap Next.
8. They will then get to see your Community's Voyent Alert account along with the logo and welcome message. They can read through those messages and then tap Next.  
\*If they wish to receive notifications for other communities, they can put secondary pins in other communities, after registering successfully\*\*\*
9. Terms of use, they want to select all check boxes.  
\*If a checkbox is left blank, the system will not allow them to continue with the registration\*
10. Follow the prompts on the screen, Enter their First and Last name (If required)
11. Notification Permission : Next/Allow
12. They can choose to use Smartlock or not, it's just a layer of security for the app
13. Select "Send Notification" - They will then get a push notification at the top of the screen, once they tap on it, they will be successfully registered.  
\*If there are active alerts, all active alerts will show up as a push notification along with the one they would need to tap on to complete the registration process they still must tap the "Send notification button" or it will not complete.